

We are looking for a

## Technical Consultant - M365

Sydpro is Australia's premier remote staffing provider with a satellite office in Colombo, Sri Lanka that began operations in 2014 to introduce the cream of Sri Lanka's ICT workforce to contribute meaningful value to our Australian, USA and Ireland client base.

We are looking for a highly skilled experienced **Technical Consultant in M365** to join with a successful Australian company.

**Offering above-average wages and qualification for a signing bonus\***

### Responsibilities;

**Project Delivery** – Lead or assist in the implementation of solutions for clients. This includes liaising with client representatives, end users, internal staff and 3rd parties.

**Support** – Where required act as an escalation point within the support team for technical issues in clients' environments. This includes working within defined SLAs and efficient task prioritisation.

**Technology Leadership** – Maintain a regular cadence with key technology partners to ensure you are across product roadmaps, new solution offerings and the latest developments in the market. Promote knowledge sharing and conduct enablement sessions to ensure that technology updates are disseminated throughout the business.

**Continuous Improvement** – Contribute to the development of reference architectures, document templates and Standard Operating Procedures for areas where you have technical expertise. This includes the development of the processes and procedures across presales and project delivery teams.

**Information Security** - Adherence to the quality and information security policies and procedures applicable to processes they perform. Identifying, reporting, and potentially correcting quality and information security issues.

### Skill Requirements;

- 5+ years of experience in the design and implementation of the following technologies:
  - Traditional Microsoft Server Stack with a focus on Active Directory and Microsoft Exchange;
  - Core Office 365 products (i.e. Exchange Online, OneDrive, SharePoint Online and Teams);
  - Azure AD for Identity (including hybrid AD), Single Sign-On (SSO) and Multi Factor Authentication (MFA);
- Knowledge and experience with Azure cloud services (i.e. Azure IaaS, Azure Networking Services, Azure storage and Azure Site Recovery);
- Demonstrated ability to meet deadlines, determine your own work priorities, work independently and as part of a team;
- Strong English communication (verbal, written and presentation/facilitation) and interpersonal skills with a proven ability to interact professionally with clients;
- Self-motivated with the ability to work in a fast-moving environment;
- Outstanding attention to detail.

### Desired Skills;

- Previous experience working in a consulting role;
- Experience with the deployment of Microsoft Teams Calling;
- Previous experience performing Windows 10 deployments using Microsoft Intune / Autopilot, or traditional platforms such as SCCM and MDT;
- Relevant industry certifications (MCSE, VMware VCP);
- ITIL or equivalent certification.

An attractive salary package awaits the right candidate  
Please forward your CV to [cv@sydpro.com](mailto:cv@sydpro.com)  
and mention the post applied for in the subject line